



OUR FINANCIAL POLICY

At Austin Skeletal Trauma Specialists we are dedicated to providing the best possible care for you, and we want you to completely understand our financial policies.

1. Payment is due at the time services are rendered in our office. Please note that we are a private entity not affiliated with Brackenridge Hospital.
2. Keep in mind that your insurance contract is a contract between you and your insurance company. As a service to you, we will file your claims to the insurance company if you assign the benefits to the doctor- in other words, if you agree to have your insurance company pay the doctor directly. If the insurance pays a portion of your bill for services rendered while you were in the hospital, or for follow-up visits, you will be responsible for the remaining balance within 30 days.

Not all insurance plans cover all services. In the event your insurance plan determines a service to be “non-covered,” you will be responsible for the complete charge. Payment is due upon receipt of a statement from our office.

3. Please make sure that you bring your insurance card at every appointment. It is your duty to inform us of any changes that are pertinent to your account. Since we are not part of the hospital system, we do not receive updates on patient information as they are given to Brackenridge Hospital. You must call our office (512-391-1751), or let the front desk know of any changes at check-in. Failure to do so could result in a denial of payment by your insurance, or ASTS not being able to contact you in regards to your account. As a courtesy to the doctors and staff, please keep us informed. We are here to help you!

4. Please be advised that you are responsible for all payments due to us. If, for example, your injuries are covered by a personal injury policy, you, not your lawyer, personal injury policy company, or any other party is responsible for payment to us. By signature below you give us the right to take assignment of these proceeds, directly, at our choosing.

If you have any further questions regarding your bill, please contact Physicians Professional Billing, at 877-937-7240.